Quality Policy Statement

Botswana Medicines Regulatory Authority regulates medicines, medical devices and cosmetics to promote human and animal health.

We strive to provide professional and efficient services to ensure the satisfaction of our customers as well as statutory and regulatory requirements.

We are committed to continual improvement and have therefore established a Quality Management System which provides a framework for measuring and improving our performance. Our system will be monitored, measured, evaluated and enhanced regularly as the Executive Management's ultimate responsibility. There will be regular reporting and communication of the status and effectiveness at all levels.

With adequate direction and support, each employee will have a proper understanding of the importance of the QMS, their responsibility to contribute to its effectiveness and its direct relevance to the success of the Authority. Furthermore, every employee will be trained to perform the duties required by their specific role.

Although the CEO has the ultimate responsibility for quality, all employees have a responsibility within their own areas of work to help ensure that Quality Culture is practiced and nurtured at all times.

This quality policy shall be communicated to all BOMRA staff and shall be reviewed annually for continuing suitability.

Signed: Dr Stephen Ghanie

Position: Chief Executive Officer

Date: 2 August 2019