

## WHY DO WE HAVE TO REPORT ADVERSE REACTIONS?

Some adverse reactions are rare and only become known after medicines have been used by a large number of people over a long period of time. Even though many adverse reactions are picked up during drug development. Due to the restricted number of selected patients treated during this phase of drug development, it is unlikely that rare adverse reactions will be observed. Reporting adverse reactions can therefore help expose unknown harm and therefore prevent others from suffering from similar adverse reactions. Also, reporting can help detect counterfeit and substandard medicines and other products on Botswana market.

## WHAT CAN YOU REPORT USING MED SAFETY MOBILE APP?

You can report adverse reactions of any medicine and vaccine. You can report problems with suspected pharmaceutical defect, medicine ineffectiveness, medication errors and suspected counterfeit medicine.

## WHAT HAPPENS AFTER YOU REPORT?

Reports sent by users are received at the Pharmacovigilance Centre of the Botswana Medicines Regulatory Authority. The reports are then evaluated by a committee of experts to identify potential risks with medicinal products use in order to take appropriate measures to minimize the risk. This action helps to ensure that medicines on the Botswana market are safe for all.

## WHAT IMPACT DOES REPORTING HAVE?

Reporting helps to encourage dialogue between healthcare professionals and BoMRA to identify and investigate previously unknown or poorly described adverse reactions. The BoMRA's new tool for reporting adverse reactions. The Mobile Safety App, makes it easy to report adverse reactions to medicines and vaccines. You also receive instant feedback on all reports submitted, keep track of previously reported information and receives official news and alerts on medicines and other health care products from BoMRA.

# WEB-RADR

## OTHER WAYS TO REPORT ADVERSE REACTIONS TO BOMRA

Adverse reactions can also be reported to BoMRA through the following means:



Plot 112  
International Finance Park  
Gaborone  
+267 373 1727/20  
Toll Free : 0800 600 216  
+267 318 6254  
Private Bag 2  
Gaborone Station,  
Botswana  
info@bomra.co.bw  
Botswana Medicines Regulatory  
Authority  
www.bomra.co.bw



# The Med Safety

## Mobile App

Safety of Medicines in  
Your Hands







### WHAT IS THE MED SAFETY MOBILE APP?

The Med Safety Mobile App is developed with support from the Access and Delivery Partnership (ADP), the WEB-RADR (Recognising Adverse Drug Reactions) Project and the UK Medicines and Healthcare Products Regulatory Agency (MHRA) to enable consumers, parents and healthcare professionals to report adverse reactions to medicines and other health products to the Botswana Medicines Regulatory Authority (BoMRA).

### WHAT ARE ADVERSE REACTIONS?

Adverse reactions also called side effects are harmful, unwanted, troublesome and unpleasant feelings that are not expected but show up when medicines are taken. This may start immediately after taking the medicine or it may take time to develop. Adverse reactions may be mild in most cases but severe in other cases.

### BENEFITS OF USING THE MOBILE APP?

-  Submit reports on adverse reactions even while offline.
-  View and submit updates to previously submitted reports.
-  See Immediate acceptance of your reports.
-  Create a watchlist of medications, to receive personalised news and alerts.

### WHY USE THE MED SAFETY MOBILE APP?

Consumers, parents and healthcare professionals are encouraged to use the Med Safety App because it is a quick and easy way to report adverse reactions to the Botswana Medicines Regulatory Authority (BoMRA).

The Mobile App grants users' instant access to medicines safety information. By reporting adverse reactions through the App users help make medicines safe for all.

### WHAT INFORMATION DO YOU NEED TO USE THE MED SAFETY MOBILE APP?

You will need the following information to submit a report using the Med Safety Mobile App.

- Your Personal Details:**  
Name and email address; this will help us acknowledge receipt of the report submitted.
- Parent Details:**  
Gender, date of birth or age, initials, weight or height
- The Name(s) of the Suspected Medicine(s) or Products:**  
The name of the suspected medicine(s) and other medicine(s) taken in addition, if any.
- Reason(s) for taking the Medicine:**  
What the medicine is being used for and the dosage.
- The Reaction:**  
Details of the adverse reaction, when it started, ended and outcome. Choose from the list of reactions and also describe in details what happened to the parent.
- Medical History:**  
Add a short medical history, if known.



### HOW DO I GET THE APP?

1. Search App Store or Google Play for Med Safety
2. Select Botswana as a Region
3. Create an account by filling in the details required.
4. If you need additional details on how to obtain the Med Safety App or what to obtain the Med Safety App or what to report, contact Botswana Medicines Regulatory Authority on the following number: (+267) 373 1720 or Email: [reportadr@bomra.co.bw](mailto:reportadr@bomra.co.bw)

