

# PAYMENTS PROCESS UPDATES



## REFERENCE VALIDATION FOR PAID SERVICES

- The Botswana Medicines Regulatory Authority (BoMRA) wishes to announce the introduction of new referencing requirements with effect from the **1st of March 2025**.
- These changes have been necessitated by the various inconsistent references (e.g. Phone numbers, individual names, facilities names etc.) that occur with most payments received from our customers.
- The inconsistent referencing leads to misallocation and non-allocation of amounts.
- Consequently, this leads to delays in verification of amounts and hence delays in service rendering, as all unknown amounts must be referred to the bank for confirmation.

### Reference Validation Enforcement:

BoMRA has embarked on a project through our bank First National Bank to address referencing challenges and the result of this project is an enforcement of referencing to be solely the eleven (11) digits BRIMS quotation number to all payments for services to be rendered by BoMRA.

This important development therefore means all invalid referenced payments will not go through hence BoMRA will not be able to render service consequently.

**NB: The BRIMS quotation number is a unique system-generated number assigned to each application and each payment should therefore bear this number as a unique reference.**

### Other developments; Changes in collections (Paid Services) Banking details,

The Authority wishes to communicate changes to the collections (paid services) bank account and introduces a new bank account which will be exclusively for paid services payments. This new account will be in use effective from the **1st of March 2025** Customers are therefore expected to stop using the old account effectively on the same date.

The new account is as follows;

**ACCOUNT NAME: MEDICINES REGULATORY AUTHORITY**  
**ACCOUNT NUMBER: 62893675218**  
**BRANCH: CORPORATE TRANSACTIONAL SERVICE**  
**BRANCH CODE: 282267**  
**SWIFT CODE: FIRNBWGX**

This new account is in line with the Reference validation enforcement as stated above and it is therefore compulsory to all customers. All customers are therefore encouraged to adhere to these new requirements to ensure a smooth transition and to avoid any inconveniences that might arise due to non-compliance.

Furthermore, this new development is expected to streamline payment processes, resolve inefficiencies, and improve cash flow management for the Authority.

BoMRA will conduct regular awareness and targeted engagement sessions to sensitize the stakeholders about the new development.

For further assistance or queries regarding payments, please contact the following;

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